



**NEW YORK MUNICIPAL INSURANCE RECIPROCAL**

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Thomas Hoyt, Supervisor  
Town of Windham  
PO Box 96  
Hensonville, NY 12439

February 22, 2022

Dear Supervisor Hoyt:

I am pleased to be writing today to advise you that the Town of Windham has been selected to receive the New York Municipal Insurance Reciprocal's Risk Management Award for 2022. This award is given annually to a NYMIR member town in recognition of their commitment to sound risk management and to safety and training efforts that can and do make a difference.

When we survey our senior loss control specialists each year to identify candidates for this award, we are looking for a member that stands out. Windham was chosen because it is a town that incorporates safety and risk management into its operations and has created a culture of safety. Town operations include highway, water, sewage treatment, parks, library, assessor, law enforcement and ambulance services.

The town's officers and employees have made extensive use of NYMIR's on-line training and LEARN platform, including harassment and antidiscrimination training as well as workplace violence prevention. A number of police officers have taken anti-bias and community policing as well as de-escalation and communication techniques. Importantly, the town has responded favorably to all loss control recommendations. All these efforts are reflected in a five-year loss ratio of 5.82% which is outstanding.

The crystal glass award is traditionally presented at the Training School & Annual Meeting of the Association of Towns of the State of New York. This year we hope to present the award virtually on Tuesday morning, February 22, 2022 at the 8:30 a.m. session.

Congratulations to the Town of Windham on its achievements in risk management.

Very truly yours,  
  
A. KEVIN CRAWFORD  
Executive Director

*Executive Director*  
A. Kevin Crawford  
kcrawford@kcnymir.com

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